



Animal Control Emergency Call Out Policy

PURPOSE

The purpose of this policy is to set the procedures for when Animal Control Personnel will respond to off-hour emergency situations.

POLICY

The normal operating hours of the Otsego County Animal Control Department are Monday-Friday from 8:00 A.M. until 6:00 P.M. and Saturday from 9:00 A.M. until Noon. This policy covers hours outside of the normal hours listed above. An Animal Control Officer is on-call at all times and will respond outside of the normal hours of operation for emergency situations.

For the purpose of this policy, emergency situation shall be defined as the following:

- Livestock (e.g. cows, horses, pigs, etc.) running loose or injured by a vehicle
- Vicious stray canine
- Canine bite to human and they are requesting an Animal Control Officer
- Animals (e.g. dog, cat, livestock) needing immediate medical attention due to hit by vehicle, gun shot, exposure, or other similar circumstance
- Animals (e.g. dog, cat, livestock) needing to be removed/impounded/protected due to house/structure fire or car accident